

KFH

Office Staff

Paul Tourné
Community
Director

Veronica Huling
Assistant Manager

Kristi Wagner
Sr. Leasing Agent

Christine Coffield
Accounting

Maintenance Staff

Joyce Melton
Maint. Coordinator

Debbie Melton
Maint. Coordinator

Bill Ward
Asst. Maint. Supv.

Records Update

Remember, if you re-enlist, change phone numbers, get promoted, etc. come by the office so we can change our records. It's important we have current information.

THANKS

From all of us at KFH. We all enjoy being here working with the Kirtland Team.

July 2008 Kirtland Family Housing Monthly Newsletter

1008 Golden Smoke Dr. Albuquerque, NM 87116 "www.kirtlandfamilyhousing.com"

Phone: 232-2049, Fax: 255-0155:

Emergency/After Hours Maintenance: 266-0079

Office Hours: 8:00 AM to 6:00 PM Monday through Friday

MANAGEMENT COMPANY CHANGE

You may have heard rumors about a change in management here at Kirtland. These are "kinda" true. As of August 1, 2008, management functions will transfer from Hunt Property Management to Pinnacle Management. This is a projected, or "target", date and may change. There won't be any change in personnel here and you shouldn't feel any effects. This is an administrative change and more information will be coming out as the transition moves forward. Pinnacle manages quite a few Military Communities, many of them other Hunt properties. This change consolidates all of Hunt's Military Communities under one system. Again, this should be a "painless" operation to our Residents.

CHILDREN

With the sunny weather we've been having, lots of kids are playing outside. This is good because it gets them out in the fresh air and provides a chance to interact with other kids, get some exercise, etc. The concern is for their safety. When kids are caught up in their play, they don't remember all the safety lectures we give them. You can expect them to dart out from between cars, not look before they cross streets, etc. They aren't supposed to play in the streets, but they will. PLEASE DRIVE SLOW AND PAY ATTENTION! Also, all parents should review KAFBI 36-2901, Standards of Conduct for Family Members and Sponsored Guests. This instruction gives clear guidelines about what is expected from parents in supervising their children. We have a copy at the KFH Office for your use, but following are some highlights:

Family members are prohibited from playing or loitering in any area except designated playgrounds, ball fields, their own yards, or yards of other residences with tenant's permission.

No one may play games on streets or in areas where playing of such games will interfere with vehicle traffic or cause a safety hazard. These games include, but are not limited to football, baseball, softball, soccer, frisbee, roller-skating, skateboarding or roller-blading.

Loud Noise – Occupants are responsible for keeping noise to a minimum. Generally, if noise can be heard at the boundary of the resident's property, it is considered too loud.

Age guidelines:

Up to 5 years of age – must be under adult supervision at all times.

6 – 8 years of age – can be at playground/outside of quarters no more than one (1) hour, with periodic checks by designated adult.

9 – 11 years of age – can be at playground/outside of quarters no more than three (3) hours, with periodic checks by designated adult.

12 – 13 years of age - can be at playground/outside of quarters no more than fourteen (14) hours, with periodic checks by designated adult.

14 – 15 years of age - can be at playground/outside of quarters no more than sixteen (16) hours, with periodic checks by designated adult.

A designated adult is defined as a person age 18 or older who accepts responsibility for the child/children.

COYOTES

There seems to be an increase in reported sightings of coyotes on base and in the housing area. While driving up Club Road this week, I had to come to a complete stop to avoid hitting one that was leisurely crossing the road. Two others were seen chasing a loose dog two nights ago. **IT IS EXTREMELY IMPORTANT FOR RESIDENTS TO MONITOR THEIR CHILDREN AND PETS.** We understand this is not a situation that is unique to Kirtland but is occurring throughout the Albuquerque area.

Kirtland Family Housing July 2008 Newsletter

Kirtland Family Housing Board Of Representatives

Housing Representatives:

Primary Contact for Representatives

CMSgt. Crisler, 377th MSG

846-7711

Village II

Major Robert Davidson

846-3768

Village III:

Capt. Eric Tucker

846-5271

Village IV:

MSgt. Salvador Zamora, MDA

620-9735

Village V:

SSgt. Melanie Duplantis, SDTW

702-3265

Village VI:

SSgt. Kamuela Alesna, 377SFS

808-381-6653

Village VII:

SRA Daniel Bergmann, 898MUNS

254-7766

Pershing:

SSgt. Jason Grabke, 58MXS

255-6941

Village Representatives meet with KFH on a monthly basis. If there are issues you'd like discussed, please inform your representative.

The above information is For Official Use Only

SPEEDING

If you see someone speeding in housing, note the license number, type of vehicle, date, time and location. Call this information in to Security Forces. Base leadership assures me they will follow up on these type calls.

Issues Of Interest:

RESIDENT ISSUES

If you have a complaint or issue regarding housing, give us a call at the KFH Office or call your Village Representative. KFH and the Village Reps meet the first Friday of each month.

RESIDENT POOLS – AGAIN and AGAIN

Only wading pools are allowed, less than 2 feet deep. They can't be left out over night or unattended except in **fenced rear yards**. **Children must be supervised when using these pools.**

PARKING

The simplest way to explain this is to say that vehicles (cars, trucks, motorcycles) are only allowed on the street, the driveway or the garage. It is NEVER okay to park on ANY sidewalk, the grass or the rocks.

If you live on a cul-de-sac, you can park on the curb in front of the houses. DO NOT park on the inner curb as this will restrict emergency vehicle access.

Also, it is a violation of both base and KFH regulations to park facing against traffic, i.e. on the wrong side of the street.

Pershing Park Residents – Remember you need to water the lawn areas around your house.

CLEANER'S LIST

We maintain a list of cleaning vendors at our office. We have no affiliation or relationship with them, but they have proven in the past that their performance meets the standards required by KFH. If you're interested, come by and pick up the list. You'll have to contact the vendor(s) and negotiate your own "deal", based on the condition of your house. ***If you are interested in providing cleaning services and want to be included on the list, come by our office and discuss it with us.***

" Maintenance Corner "

The following listed items are considered to be after-hours emergencies. On-Call Maintenance: 266-0079. Carbon Monoxide Detector or Smoke Alarm Alarming, (Alarming is 3 quick beeps every 5 seconds, if the Detector is chirping once every 15 seconds it just needs the battery replaced; remove the battery and come to the office during normal working hours and we will gladly give you a replacement battery).

Gas Leaks that set off the Carbon Monoxide Detector.
Flooding, no water or no Hot Water in the home at all.
Heater not working at all.
Oven and Burners not working at all.
Sewage Back-ups of any type.
Backed up toilet, if this is the only toilet in the entire home.
Fire in the home of any type.
Locked out of the house.

If you experience any of the above, please call the number shown above. If you have a maintenance problem that is not an emergency, call the Maintenance Office the next morning to initiate a work order.