

May 2009

Kirtland Family Housing Newsletter

1008 Golden Smoke Drive · Albuquerque, NM 87116
Leasing Office Phone 505.232.2049
Maintenance Phone 505.266.0079
Fax 505.255.0155

Office Staff

- Paul Tourné,
Community Director
- Veronica Huling,
Assistant Manager
- Kristi Wagner,
Sr. Leasing Agent
- Christine Coffield,
Accounting

Maintenance Staff

- Wade Little,
Supervisor
- Bill Ward,
Assistant
Supervisor
- Joyce Melton,
Coordinator
- Debbie Melton,
Coordinator

LEASING OFFICE HOURS

Mon, Tue, Thur & Fri
8:00 a.m. to 6:00 p.m.
Wednesday
9:30 a.m. to 6:00 p.m.
Saturday
9:00 a.m. to 1:00 p.m.

MAINTENANCE HOURS

Monday – Friday
7:30 a.m. to 4:30 p.m.

KFH Pool Opening

The KFH Community Pool is scheduled to open Memorial Day Weekend, Saturday, May 23rd. Since many of our Residents will be gone that weekend, KFH will have a Grand Opening Pool Party and Luau the following weekend on Saturday May 30th. Details of the pool rules and the grand opening are attached. **Great News – The pools are now heated!

School's "OUT"

It's almost time for all the kids to be FREE!!!! for the summer. We'd like to take this opportunity to ask everyone to please be observant not only in housing, but everywhere on base. Also, as a reminder, the speed limit in housing is 15 MPH except on Paint Brush and Golden Smoke where it's 25 MPH. If you're within a housing area or village, it's 15 MPH only. If you see someone speeding in housing, note the license number, type of vehicle, date, time and location. Call this information in to Security Forces. Base leadership assures us they will follow up on these type calls.

Utilities

Utility rates and Utility Allowances changed this year. Electricity and gas for housing is supplied by KAFB. When the cost to the base increased, it was passed on to us. Because the base purchases these commodities on the market, the monthly cost will fluctuate. Each month, the base informs KFH what the current charge will be. KFH then passes this information to ISTA for billing. The only item added to this charge is a 6.75% Gross Receipts Tax required by the state of New Mexico. The new Utility Allowance base lines should appear on your statements or bills. ISTA has been slow in adjusting these amounts and we have been in contact with them to get this corrected.

Yard Maintenance

Time to get your fenced yards in shape for summer. Clean them up, get all the dead plants or weeds out of the way and get some grass seed down. We have grass seed available at the Self Help Store located in our Maintenance Building. We also have electric lawn mowers and weed eaters you can use free of charge to maintain your yard. Pershing Park Residents – Remember you need to water the lawn areas around your house.

Wading Pools

Wading pools are allowed but cannot be left out overnight or unattended except in enclosed backyards. Such pools must be less than 2 feet deep.

Children must be supervised when using these pools at all times.

Minimum Charges For Yard Violations

Mowing: Growth < 6 inches - \$75 - \$100
Growth > 6 inches – add \$25
Weed Removal/Treatment: \$25
Bush Trimming: \$25
Trash Removal: \$25
Animal Feces Clean Up/Removal: \$50

The above are minimum charges and increase depending on conditions.

Kirtland Family Housing

FYI

KFH will be closed Monday, May 25 to observe the Memorial Day Holiday.

KFH will resume regular business hours at 8 a.m. Tuesday, May 26.

Records Update

Remember, if you re-enlist, pick up rank, change phone numbers, get promoted, etc., come by the office so we can change our records. It's important we have current information.

Thanks

From all of us at KFH, we all enjoy being here working with the Kirtland Team.

We're on the Web!

See us at:

www.kirtlandfamilyhousing.com

SPRING CLEANUP

Kirtland Family Housing will be conducting a SPRING CLEANUP for all residents. There will be several recycle dumpster bins set up at the Club Road Soccer Field Monday, May 18th through Friday, May 22nd. You can bring paper and plastic products, wood, furniture, appliances, etc. Each bin will be labeled appropriately. **NO GLASS IS ALLOWED.** If you need assistance in transporting your large appliances over to the field, our maintenance will be doing a curb-side pickup on Wednesday, May 20th. All appliances will need to be on the curb by 12:00 noon on this date only. Pick up for these appliances will be done between the hours of 12:00 p.m. and 4:00 p.m.

After Hours Emergencies

The following listed items are considered to be after-hours emergencies:

- Sewage Back-Ups of Any Type
- Gas Leaks that set-off the Carbon Monoxide Detector
- Flooding
- No Cold or Hot Water to Entire House
- Toilet Stoppage – If Only Toilet in House
- Large Water Leak
- No Heat
- Range – All Burners or Oven Inoperative
- Carbon Monoxide Detector Inoperative or Beeping
- Smoke Detector Inoperative or Beeping
- No Power to Entire House
- No Power to Appliances or Furnace
- Plumbing Leaking into Rooms
- Inoperative Door – Cannot Secure House
- Glass Breakage – Security Problem or Hazard
- Leaking Walls, Roofs, Ceilings
- Fire in the House of Any Type

If you experience any of the above emergencies, please contact the On-Call Maintenance at 505.260.7264. If you have a maintenance problem that is not an emergency, call the Maintenance Office the next business day to initiate a work order.

VEHICLE RESTRICTIONS

Repair of vehicles within Kirtland Family Housing is not authorized at anytime. This includes: in the street, in the driveway or in the garage.

The only authorized exceptions are: tire change, tire rotation, battery replacement or windshield wiper replacement.

Who is my Leasing Agent?

Kristi Wagner
Village 1, 2, 4 and 5

Stephanie Parhizkar
Village 3, 6 and Pershing

Jessica Davis
Village 7

Kirtland Family Housing Tenant Representatives

Primary Contact for Representatives

CMSgt. Crisler, 377th MSG
846-7711

Village II

MAJ John Shannon
266-6201

Village III

Capt. Eric Tucker, AFOTEC
232-2680

Village IV

MSgt. Salvador Zamora, 377 SFS
620-9735

Village V

TSgt. Melanie Duplantis, 58MOS
702-3265

Village VI

SSgt. Kamuela Alesna, 377 SFS
808-381-6653

Village VII

SRA Daniel Bergmann, 898 MUNS
254-7766

Pershing

SSgt. Raymond Castro, 377 SFS
302-632-4907

Scheduled Power Outages

ALL HOUSING on the EAST side of base will be affected by two short power outages on May 13th and May 20th during the hours of 10:00 a.m. to 12:00 p.m. These outages are necessary to replace power poles in the area and will only affect housing. These dates and times were specifically chosen during the week to minimize the impact to residents.

Village Representatives meet with KFH on a monthly basis. If there are issues you'd like discussed, please inform your representative.

THE ABOVE INFORMATION IS FOR OFFICIAL USE ONLY