



Kirtland Family Housing Contact Information

1012 Golden Smoke Dr. SE
Albuquerque, NM 87116

Phone Numbers

Office: 505-232-2049
After-Hours Emergency Maintenance: 844-887-6838
Fax: (505) 255-0155

Staff

Community Director	Charlena Cavender
Community Manager	Veronica Lopez
Community Manager (Maxwell)	Tana Gallegos
Maintenance Director	Paul Melendez
Asst. Maintenance Director	Bill Ward
Asst. Maintenance Director	Don Morrison
Resident Service Specialist	Fredrick Martinez
Pershing, Village 1 & Village 3	
Resident Service Specialist	David Vialpando
Village 2 & Village 7	
Resident Service Specialist	Leann McDonald
Villages 4, 5 & 6	
Resident Service Specialist	Martha Castillo
Maxwell Place	
Leasing Agent	Shannon LeFebvre
Marketing Coordinator	Amber Tracy

Website

www.kirtlandfamilyhousing.com

For the most up-to-date happenings, find us
on Facebook!

www.facebook.com/KirtlandFamilyHousing

Leasing Office Hours

Mon-Fri 8:00 am - 5:00 pm
Wed 9:30 am - 5:00 pm
Sat & Sun CLOSED

Maintenance Office Hours

Mon-Fri 8:00 am - 5:00 pm
*Remember you can submit your routine
work orders via our website, listed above!

Helpful Numbers

Security Forces (505) 846-7913/7926
Base 911 Dispatch (505) 853-9111

We are happy to serve you!

CHANGE TO UTILITY ALLOWANCE CALCULATION

Beginning on July 1, 2016 there was a change in your Utility Allowance Program.

After years of reviewing the program by the Department of Defense, the Air Force has adjusted your UA calculation methodology to more accurately capture utility costs and usage. The new program is much more aligned with the Army and Navy's program, and allows a seamless transition from one branch to another.

Currently, UAs are calculated based on an annual five-year rolling average of utility consumption in like-type housing groupings, plus a 10-percent buffer. The revised UA policy allows privatized housing project owners to calculate the allowance for the majority of housing units based on average monthly meter readings of electricity, gas, and/or heating fuel in like-type housing groupings without a 10-percent buffer. For groupings of fewer than 10 homes, the allowance will be calculated on either a per-square-foot or a rolling five-year average basis, with no buffer. We will utilize the per square footage calculation for small like type housing groupings for the billing. For projects where residents receive a bill from the local utility provider and pay the provider directly, the allowance will continue to be calculated on the five-year rolling average, with no buffer.

Although the UA policy change has occurred, you will continue to receive the 10% buffer until June 30, 2017. We anticipate this being a seamless transition and are always available to discuss any questions or concerns you may have regarding this new program.

Hunt Update

Back to School Thoughts...
It won't be long!

Consider a "Last Blast of Summer" treat. Implement school day routines EARLY – start rolling back that bed time and wake time. Read every day.

Remind kiddos that everyone's nervous on the first day and that a new year means a clean slate.

Ask your child's teachers the best way to contact them. Note? Email? Voicemail?

Find out which websites and apps are used in the classroom and which are preferred for homework help.



Maintenance

Grill Cleaning and Maintenance Tips

There's a lot of grilling weather ahead of us. Here are a few tips:

- Clean flame tamers using a wire brush to remove debris
- Clean burners with a wire brush paying particular attention to port areas – where the gas comes out. Clean delicate ceramic burners by turning on for 10 minutes to burn off debris.
- Brush grates routinely with a dry wire grill brush with the burners turned off. For charcoal grills, sprinkle water on grill brush to steam clean the hot grate.
- Inspect fuel lines on gas grills. Brush soapy water along connections. If bubbles form when gas is turned on, tighten connections or replace lines.
- Clean lids with dishwashing liquid and water. Dry with paper towels.
- Keep kids and pets away from grills. Adult supervision required!
- Store LP tanks upright in a secure area, not in vehicles.
- Ensure lid is OPEN when lighting a gas grill.
- Don't grill near structures, overhangs, fences or trees.

AUGUST

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<p>VA Benefits Advisors are available to assist service members, spouses & family members on how to maximize their VA benefits and register for eBenefits. Call (505) 853-1701 or (505) 853-1707 to talk to a VA benefits Advisor.</p>	<p>1</p> <p>Trash & Recycling Pick-up</p> <p>Girlfriends Day</p>	<p>2</p> <p>Ice Cream Sandwich Day</p>	<p>3 Watermelon Day</p> <p>Coping With Grief & Loss 0900-1100 (A&FRC Training Room)</p> <p>Military Caregiver PEER Forum 1300-1400 (A&FRC Training Room)</p>	<p>4</p> <p>Coast Guards Day</p> <p>Blended Family Workshop 0900-1100 (A&FRC Training Room)</p>	<p>5 Work Like a Dog Day</p> <p><i>Hearts Apart Kid's Deployment Line/Aircraft Tour</i></p> <p>Battle of the Battleships 11a-7p* (Mountain View Club)</p>	<p>6 Back 2 School Pool Party 11a-2p</p> <p>Root Beer Float Day</p> <p>Sand Castle Day</p> <p>Racecourse Rafting 7:30a-4:30p*</p>
<p>Transition GPS (TAP) Workshop Monday-Friday 0800-1600 (Room 120)</p>						
<p>7</p> <p>Sisters' Day</p> <p>Racecourse Rafting 7:30a-4:30p*</p>	<p>8</p> <p>Trash Pick-up</p> <p>Bowling Day</p> <p>Happiness Happens Day</p> <p>Predeployment Brief 0900-1100 (A&FRC Trng Room)</p> <p>Kayak Roll Clinic 5:30-7p* (Mountain View Club Pool)</p>	<p>9 Book Lovers' Day</p> <p>Retiree Group</p> <p>Preseparation Briefing 0800-1130 (Room 120)</p> <p>Officer First Duty Station Brief 1330-1430 (A&FRC Training Room)</p>	<p>10 S'Mores Day</p> <p><i>Newcomers' Welcome 0730-1530 (MVC)</i></p> <p><i>Effective Communications 0900-1100 (Room 120)</i></p> <p><i>Single Parent Group 1130-1230 (A&FRC Training Room)</i></p> <p><i>Troops to Teachers 1200-1300 (Room 120)</i></p> <p><i>Resume Writing 1330-1530 (A&FRC Training Room)</i></p>	<p>11 Play in the Sand Day</p> <p>Preseparation Briefing 0800-1130 (Room 120)</p> <p>Dynamics of successful Leadership 0900-1130 (A&FRC Training Room)</p>	<p>12 Capstone Event 0900-1100</p> <p>Home Buyer Workshop 0900-1130 (A&FRC Training Room)</p>	<p>13</p> <p>Racecourse Rafting 7:30a-4:30p*</p> <p>Casa Rodena Wine Tour 12-5p*</p>
<p>14</p> <p>VJ Day</p> <p>Racecourse Rafting 7:30a-4:30p*</p>	<p>15</p> <p>Trash & Recycling Pick-up</p> <p>Best Friends Day</p>	<p>16</p> <p>Tell a Joke Day</p>	<p>17 The Art of Problem Solving in Relationships 0900-1100 (A&FRC Training Room)</p> <p><i>Federal Employment Assistance 1330-1500 (A&FRC Training)</i></p> <p>Entrepreneur Track Training 0800-1600 (Room 120)</p>	<p>18 <i>Bad Poetry Day</i></p> <p>Elder Care 101 0900-1200 (A&FRC Training Room)</p> <p>Thirsty Thursday 5:30-8p*</p>	<p>19 Pool Hours 4-8p</p> <p><i>Aviation Day</i></p> <p>EFMP Family Empowerment Series Seminar 1000-1200 (Main Town Center)</p> <p>Fam Camp BBQ 4-7p*</p>	<p>20</p> <p>Honey Bee Day</p> <p>KSC Kick-Off BBQ</p> <p>Horseback Riding 8-11:30a*</p>
<p>21</p> <p>Hot Air Balloon Rides 5:30-9:45a*</p>	<p>22 Trash Pick-up</p> <p>Predeployment Brief 0900-1100 (A&FRC Training Room)</p> <p>Kayak Roll Clinic 5:30-7p* (Mountain View Club Pool)</p>	<p>23</p> <p>Retiree Group Preseparation Briefing 0800-1130 (Room 120)</p>	<p>24 Pluto Demoted Day</p> <p>Developing Organizational Skills 0900-1000 (A&FRC Trng Room)</p>	<p>25</p> <p>Separatee Group Preseparation Briefing 0800-1130 (Room 120)</p>	<p>26</p> <p>Dog Day</p> <p>Capstone Event 0900-1100</p>	<p>27</p> <p>Burger Day</p> <p>Kidz Rock 12-2p*</p>
<p>28</p> <p>Calendar Event</p>	<p>29</p> <p>Trash & Recycling Pick-up</p> <p>More Herbs, Less Salt Day</p>	<p>30</p> <p>Slinky Day</p>	<p>31</p> <p>Learn How to Adopt and/or Foster 0900-1000 (A&FRC Training Room)</p>	<p><u>AMVETS Veteran Service</u> is available every Friday between 0930-1430 to assist service members & retiree with submitting their VA Disability package. Call the A&FRC at 505-846-0741 / 0751 to schedule an appointment.</p>	<p>A&FRC Discovery Resource Center is equipped with 9 computers, phone, fax, job announcements, handouts & reference materials.</p> <p>Military & Family Life Counselor (MFLC) is here to listen! The MFLC is available to help service members, spouses, family members, children and staff. Don't wait, call! NO RECORDS ARE KEPT! (505) 280-0664, (505) 228-4544 or (505) 228-5019</p>	

Calendar Events

- The **POOL** is **OPEN!** Hours of operation are 11am-8pm Tuesday – Sunday (Closed Mondays). Beginning the week of August 15th, the pool will only be open Fridays from 4-8pm, and Saturdays from 11am-8pm through September.
- Don't forget to visit our **Lending Library** open at the Town Center. Bring a book to leave for someone else to enjoy, and take a "new" one home with you! Call the office before stopping by so we can ensure it isn't reserved and we'll be happy to open it for you!
- **Meals on the Go** every Wednesday! Ordering is easy! Call the Mountain View Club at (505) 846-5165 by noon on Wednesday and pick up your food between 3:30-5:30 pm!
- For more information on **Outdoor Rec** events, contact them at (505) 846-1449 or (505) 846-1275. In person: Bldg 20410, located on Griffin Ave. Or by e-mail at Kirtland.ODR@us.af.mil. *

