

KIRTLAND FAMILY HOUSING NEWS & STORIES



“I’m so glad I live in a world where there are Octobers.”
— L.M. Montgomery, Anne of Green Gables

Our President’s Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here’s why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is available to all military housing residents throughout the country. It is controlled and administered by an independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we have an average of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

Best,
John Ehle
President
Hunt Military Communities



HuntMilitaryCommunities.com



CEL Resident Satisfaction Survey Prizes!

We have some awesome prizes for the month of October if you complete your CEL Survey! Once you’ve completed it, send your confirmation to kirtlandleasing@huntcompanies.com or bring it in to the office to enter!

Prizes Include:

- \$ off rent!
- Echo Dots
- Fire 7 Tablets
- 40 inch Roku TV
 - Beats Headphones
- Spa Gift Card
- Main Event Gift Card
- SO MUCH MORE!

KFH Annual Fall Festival

KFH Residents, don’t forget to stop by the leasing office for your FREE food tickets for the Fall Festival!

SAVE THE DATES

October 1-30
CEL Resident Satisfaction Survey

October 18
Bootastic at Kirtland Youth Programs

October 19
Fall Festival at Mountain View Club

OCTOBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 CEL BEGINS!	2	3	4 TAKE & BAKE PIZZA PARTY	5
6	7	8	9	10	11	12 Quail Hollow Annual Easter Egg Hunt
13	14	15	16	17	18 BOOTASTIC	19 FALL FESTIVAL AT MVC
20	21	22	23	24	25 Breakfast On-The-Go	26 Paint & Plant Your Own Flower Pot at Kala Clubhouse
27	28	29	30 LAST DAY TO COMPLETE SURVEY	31		

THANK YOU IN ADVANCE FOR COMPLETING YOUR CEL SURVEY!

