JANUARY 2020

KIRTLAND FAMILY HOUSING

NEWS & STORIES





This is the beginning of anything you want.

Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things", such as adopting the "Hunt Standard" for resident-initiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also

done the "little things," in comparison – those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the signi-cant progress we have made over the past year, our work is far from done. We hope that you are already seeing the bene-ts of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

Best,

John Ehle President

Hunt Military Communities





The Best Time for New Beginnings is Now.



BINGO NIGHT IS COMING!

Mark your calendars now for our next KFH Resident Event! We will be hosting a Family Bingo Night on Friday, January 31st from 6-8pm in the Town Center. This event is free! Join us for a night of fun, snacks, and a chance to win some great prizes! Follow the event on Facebook @KirtlandFamilyHousing for details and to RSVP. See

you there!

SAVE THE DATES

Jan 1

Offices Closed for New Year's Day

Jan 27

Community Manager Appreciation Day—We love you, Veronica Lopez!

Jan 31 KFH Bingo Night 6pm

JANUARY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
			Offices Closed			
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	
					Bingo Night	
					6pm	

New Year Inspirations

This year went by fast. Time is so valuable. Next year, I'm going to make the most of it. Here's to 2020 being filled with less stress and more faith. Genuine friendships and less

forced interactions. More laughter and less tears. Zero drama. Hard work, success, and time to do the things that matter most. Cheers if you're ready, too.



