

Jan
2021

KIRTLAND INSIGHTS

NEWS & STORIES



KIRTLAND
HUNT MILITARY COMMUNITY

Tenant Satisfaction Survey

HAPPENING NOW!



**Share Your
Feedback**

Survey Sent Via Email

OMB Control Number: 0704-0553 OMB Expiration Date: 31 March 22



COMPLETE YOUR
TENANT
SATISFACTION
SURVEY FOR A
CHANCE TO

**WIN A GIFT
CARD!**

OMB CONTROL NUMBER: 0704-0553
OMB EXPIRATION DATE: 31 MARCH 22

Your thoughts and feedback are important to us, so we kindly ask that you complete the Tenant Satisfaction Survey if you haven't done so already! This year's survey is managed by the Air Force and has been sent to the email address we have on file for each resident from AirForceHousingSurvey@CELAssociates.com.

*There are still more chances to win!
Fill out your survey
TODAY
for your chance to win a gift card!*

**Congratulations to our
CEL-Tenant Satisfaction
Survey Kirtland Family
Housing Winners**

**Mark B.
Tina D.**



KIRTLAND
HUNT MILITARY COMMUNITY



HuntMilitaryCommunities.com



Join our team at:
HuntCompanies.com/Careers

CONTACT US

Kirtland Family Housing Office

1012 Golden Smoke Dr., SE
Albuquerque, NM | 87116

Phone: 505.232.2049 • Fax: 505.255.0155

Maintenance Requests: 505.232.2049

Find Us On Facebook @KirtlandFamilyHousing

Maxwell Family Housing Office

4129 Mercury Circle SE
Albuquerque, NM | 87116

Phone: 505.255.1188 • Fax: 505.255.0155

Maintenance Requests: 505.255.1188

Find Us On Facebook @MaxwellPlaceABQ

KIRTLAND FAMILY HOUSING STAFF LIST

Brandy VanVickle

Community Director

Veronica Lopez

KFH Community Manager

Amara Ledezma

Resident Service Specialist
Villages 1, 3 & Pershing

Ava Bentz

Resident Service Specialist
Villages 4, 5 & 6

Megan Riley

Resident Service Specialist
Villages 2 & 7

Tia Gerriets

Samantha Hall
Leasing Specialists

Pacífica Cásares-Chehy

Marketing Coordinator

Buddy Misajon

Maintenance Director

Megan Gibb

Maxwell Place Community Supervisor

Freddy Martinez

Maxwell Place Leasing Specialist
Resident Service Specialist

Abe Gonzalez

Bill Ward

Maintenance Managers

Daniel Acosta

Elias Aguirre

Tony Benavidez

Matthew Espalin

Marco Illescas

Marcus Leflore

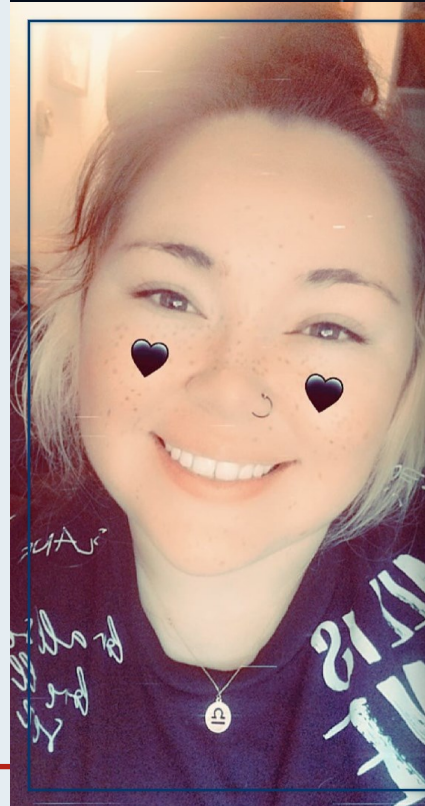
Michael Perea

Thomas Trujillo

Cipriano Valdez

Gerald Vigil

Maintenance Tech Team



#Employee Spotlight Megan Riley Resident Services Specialist

"Coming from a military family, my favorite thing about my job is being able to give our residents a home to make memories. Moving is hard, military life is hard, but the memories are what make it all worth it. And I love getting to know our residents."

KIRTLAND
HUNT MILITARY COMMUNITY

JOIN OUR TEAM!

WE ARE HIRING! GO TO

[HTTPS://WWW.HUNTCOMPANIES.COM/CAREERS](https://www.huntcompanies.com/careers)

FOR A FULL LIST OF OPPORTUNITIES!



Did you know...

Megan graduated high school from Yokosuka, Japan

HUNT
MILITARY COMMUNITIES

kirtlandfamilyhousing.com



KIRTLAND
HUNT MILITARY COMMUNITY

Winterize YOUR HOME

The cold weather is upon us & frozen pipes could be a possibility.

Here are **9 things you can do** when temps reach 32 degrees & lower to help prevent pipes from freezing in your home:

✓ **Disconnect Garden Hoses**

In November, disconnect your garden hose from the outside hose bib and store until Spring. If they are not disconnected, you will risk the water freezing and pipes bursting in your home.

✓ **NEVER Turn Your Heat Off Under Any Circumstance**

Set your thermostat no lower than 65 degrees. Even if you are planning on going out of town or leaving your home for more than 24 hours, it is imperative to leave the heat running to help prevent your pipes from freezing and bursting.

✓ **Let Your Faucets Drip**

Open your faucets in the kitchen and bathrooms to allow the cold water to drip. This allows for the water to have a constant flow and assists with preventing pipes from freezing.

✓ **Keep Your Garage Door Closed**

Keep your Garage Door completely closed when not in use during the Winter months.

✓ **Open Cabinets**

During extended periods of below freezing temperatures, keep kitchen and bathroom cabinets open so that the warm air can reach pipes along exterior walls that are often exposed to the most extreme temperatures.

✓ **When Leaving for Vacation**

Notify the leasing office if you're going on vacation for an extended length of time.

✓ **Leave Registers in Unused Rooms Open**

Any registers in unused spare rooms should be left open in order to keep the room warm and prevent interior water lines from freezing.

✓ **Do Not Warm Up Your Vehicle Inside Your Garage**

This can create high levels of carbon monoxide in your garage and your home.

✓ **Remove Heater Obstructions**

Make sure heat registers or baseboard heaters are not obstructed.

**In the event you have frozen pipes or pipes that have burst, call in an Emergency Work Order immediately.
As a reminder, never use your stove or oven to heat your home.**

Oh The Weather Outside Is Frightful
*But The Fire is
So Delightful...*

NO NEED TO GO OUT IN THE BAD WEATHER!

Enjoy the convenience of paying your rent
right from your phone with the
HUNT RESIDENT APP ONLINE PAYMENTS!

TWO WAYS TO REGISTER

Visit Your Community's Website

Under **Current Residents** click **Maintenance Requests** and then **Click here to register**.
Use your email address on file & registration code previously provided.

OR

Download the
Hunt Resident App  at:



*Must know property name & zip code.
Emergency messages do not require opt in.

CONTACT YOUR MANAGEMENT OFFICE FOR ASSISTANCE WITH REGISTRATION CONCERNS!

